amplicomms

Emergency telephone

Operating Instructions

GB

POWERTEL 50 ALARM PLUS

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1 Safety Information

Please read this operating instruction manual thoroughly.

Intended use

The telephone is suitable for telephoning within a public telephone network system. Any other use is considered unintended use. Unauthorised modification or reconstruction is not permitted. Under no circumstances open the device or complete any repair work yourself.

Installation location

Prevent excessive exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Power supply

Caution: Only use the power adapter plug supplied because other power supplies could damage the telephone. Ensure access to the power adapter plug is not obstructed by furniture or such.

Hearing aid compatibility

Using the premium receiver, the telephone is perfectly compatible with most popular hearing aids on the market. However, due to the wide range of hearing aids available, there is no guarantee that the telephone will function problem-free with every model.

Caution: This telephone is capable of producing very volume levels when the amplifier is switched on and the volume control is set to maximum. Extreme caution should be taken if the handset is to be shared between users with normal hearing and those with hearing impairment.

Disposal

You are obliged to dispose of consumable goods properly in accordance with the applicable legal regulations. The adjacent symbol on the telephone indicates that electrical and electronic apparatus and batteries no longer required must be disposed of separate from domestic waste.

Electrical and electronic devices must be disposed of at suitable collection points provided by the public waste authorities.

Batteries must be disposed of at the point of sale or at the appropriate collection points provided by the public waste authorities.

Packaging materials must be disposed of according to local regulations.

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2 Putting the Telephone into Operation

Safety notes

Caution: It is essential to read the safety information in Chapter 1 before preparing the telephone for use.

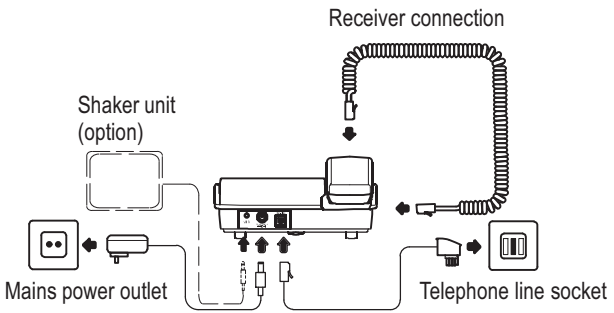
Checking the contents of the package

The package contains:

Content	POWERTEL 50 ALARM PLUS
Base unit	1
Power adapter plug	1
Premium receiver	1
Coil cable for the receiver	1
Emergency call unit, can be worn on neckband or wristband (splash-proof)	1
Telephone connection cable	1
Batteries, AA 1.5 V	4
Battery type 23 A, 12 V already installed in the emergency call unit	1
Wall-mounting bracket	1
Operating manual	1

Connecting the telephone

Connect the telephone as illustrated in the diagram. For reasons of safety, only use the power adapter plug supplied and telephone connection line enclosed.



The full range of telephone functions can only be used when the power adapter plug is fitted.

In order to use an approved shaker unit, connect the shaker unit plug to the VIB socket in the telephone. No other work is necessary. The shaker unit is ready to operate immediately after connection. The shaker unit does not belong to the material supplied.

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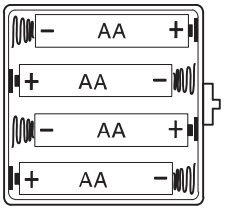
Putting the Telephone into Operation

Inserting the batteries

Insert the batteries in the open battery compartment. Only use batteries of the type AA alkaline 1.5V. Pay attention to correct polarity.
Close the battery compartment.



☞ Insertion of batteries is not absolutely essential. The telephone can be operated with or without batteries. The full range of telephone functions can only be used when the power adapter plug are fitted. Pay attention that the telephone is not connected to the telephone line socket and/or mains power connection when the batteries are being inserted or replaced.

When the batteries are empty, the icon appears in the display. Replace the batteries.

Setting the time and date

The time and date are set via the menu. Refer to Page 12 for the sequence of menu option selections necessary.

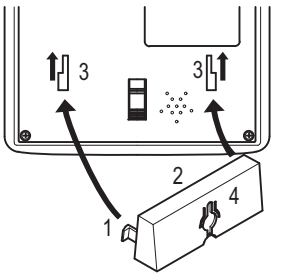
Private branch exchanges

The information on Page 11 explains how to install your telephone in a private branch exchange.

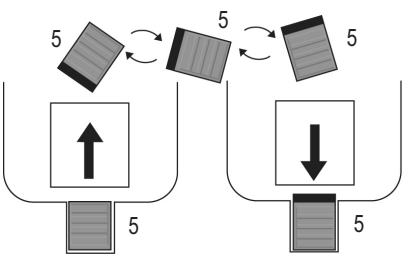
Wall installation

Feed the guide tabs (1) on the wall-mounting bracket (2) in the slots (3) on the underside of the telephone. Slide the wall-mounting bracket 10 mm upwards until it audibly locks into place. Drill a hole and insert a screw leaving about 5 mm of the screw projecting from the wall. Guide the mounting hole (4) in the mounting bracket (2) over the screw and slide the telephone downwards.

⚠ **Caution:** Ensure there are no electrical cables, water pipes etc. in the wall where the hole is drilled.



Turn the hook (5) in the receiver cradle so that the receiver can be placed on-hook.



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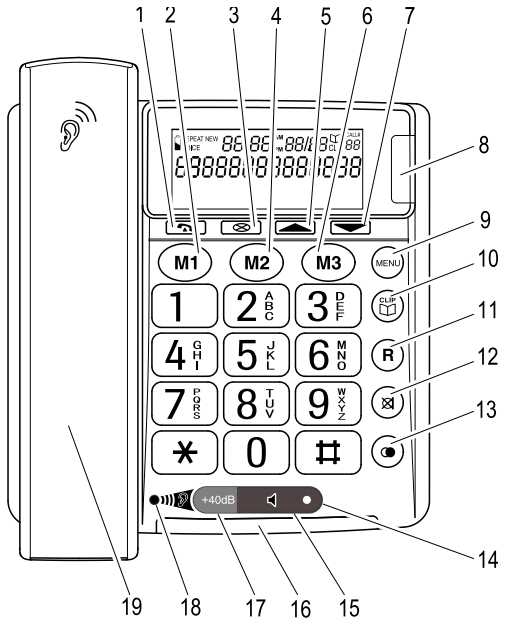
3 Operating Elements

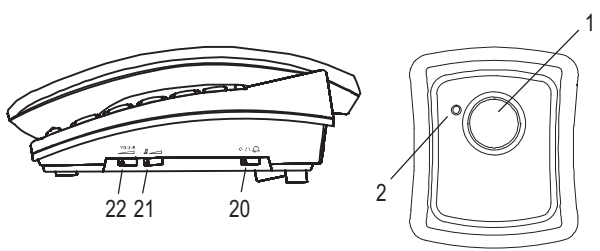
Telephone

1 Call back button
2 Quick dial button M1 (emergency call number 1)
3 Delete
4 Quick dial button M2 (emergency call number 2)
5 Scroll upwards
6 Quick dial button M3 (emergency call number 3)
7 Scroll downwards
8 LED, emergency call unit / New call indication
9 Menu button
10 Calls list (CLIP) / Phone book
11 R button
12 Microphone muting button
13 Redial button
14 LED, handsfree mode
15 Handsfree mode button
16 LED, telephone is ringing
17 Receiver +40 dB boost button
18 Volume boost on LED
19 Control knob, receiver volume (hidden under premium handset)
20 “Ringing volume” slide control
21 “Tone” slide control
22 “Handsfree volume” slide control



Emergency call unit

1 Start automatic emergency call
2 LED, battery level indicator



The buttons in this operating manual are depicted with a uniform contour. Variations in the symbols on the telephone buttons compared to those depicted here are possible.

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4 Operating the Telephone

Display and explanation of operation sequences

	Enter digits or letters
[*]	Press the button depicted briefly
2 x [*]	Press the button depicted twice, briefly
2 sec [*]	Press the button depicted for 2 seconds
Press and hold [*]	Press and hold the button depicted
Release [*]	Release the button depicted
	Telephone rings
	Lift the receiver
	Replace the receiver on-hook
≥Text≤	Text flashes in the display
GERMAN or [📖]	Text or icon in the display

☞ The translucent digit key block is illuminated from inside as soon as you lift the receiver, press a button or an incoming call is received.

Icons in the display

Icon	Description
[🔋]	On: Replace the batteries.
14:45	Display of the time ☞ Page 12.
19/09	Display of the date ☞ Page 12.
[📖]	The phone book is open ☞ Page 13.
REPEAT	The caller in the calls list has called several times ☞ Page 15.
VOICE	Flashing: Recording mode is active ☞ Pages 12 and 16. On: A name has been recorded for this phone book entry.
+	An emergency call number (M1, M2 or M3) has been dialled ☞ Page 16.
CLIP	The calls list is open ☞ Page 15.
NEW	The entry in the calls list is new ☞ Page 15.

Navigating in the menu

All the functions can be accessed via the various menus. Refer to Menu Structure ☞ Page 12 for information on how to access each respective function.

[MENU]	Open the main menu
[▲] or [▼]	Select the submenu required
[✆]	Open the submenu
[▲] or [▼]	Select the setting required
	Enter digits or letters using the relevant digit keys
[✆]	Confirm the entries
[⊗]	Cancel programming and saving processes and return to Standby mode

☞ Every process is automatically cancelled if there is no input within 15 seconds.

Creating phone book entries - example

The example in **Creating phone book entries** explains how to navigate and make entries in the phone book. Proceed as in this example for all the settings.

[MENU]	Open the main menu
[▲] or [▼] [STORE NUMBER], [✆]	Select the submenu required and confirm it
, [✆]	Enter the phone number (max. 22 digits) and confirm it
, [✆]	Enter the name (max. 16 letters) and confirm it

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5 Telephoning

Taking a call

, or	Take the call

Ending a call

or	End the call

Making a call

	Enter the phone number (max. 22 digits)
	Following incorrect input, press to delete the last digit
or	Dial the phone number

☞ It is also possible to lift the receiver first to obtain the dialling tone. The digits in the phone number then entered are dialled immediately. It is not possible to correct wrong digits individually using this dialling procedure.

Redialling

Your telephone stores the last phone number dialled.

or ,	Redial the last phone number dialled

Calling back missed calls

The telephone stores the numbers of the last 64 calls received in a calls list.

CLIP	Open the calls list
or	Select an entry
,	Dial the number

Dialling phone numbers from the phone book

There must be phone numbers stored in the phone book ☞ Page 13.

	Open the phone book
or	Select an entry
,	Dial the number

Quick dial

The quick dial buttons M1, M2 or M3 can be used for normal quick dial numbers or as a memory location for automatic emergency call dialling. Phone numbers must have been stored as quick dial numbers.
☞ Page 16.

M1, M2 or M3	Press the required quick dial button
or	Dial the number

Further information on automatic emergency calls ☞ Page 16.

Chain dialling

The function is used in more complex telephone services, e.g. for telephone banking, call-by-call or calling card procedures. Several numbers stored in the phone book can be dialled successively when a connection has already been made. It is also possible to combine numbers for transfer from the phone book with numbers entered manually. Numbers stored in the phone book can be chained and transmitted as required.

	Open the phone book when a connection has been made
or ,	Select the phone book entry and transmit the number

Adjusting the receiver volume

The receiver volume can be adjusted when the +40 dB volume boost button is activated.

0 1 2 3	Adjust the volume with the control knob

Increasing the receiver volume on +40 dB.

The receiver volume can be increased by pressing the left-hand side of the loudspeaker key marked +40 dB

+40dB	Increasing the volume on +40 dB

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Tone control

The tone of the receiver can be adjusted using the corresponding slide control on the right-hand side of the housing.

Adjust the tone using the slide control

Tone adjustment is only possible when the receiver volume +40 dB boost button is on.

Ringing volume

The ringing volume can be adjusted using the corresponding slide control on the right-hand side of the housing.

Adjust the volume using the slide control

Talk time display

The duration of a call is displayed in minutes and seconds during the call.

Handsfree

Use this function to listen to the caller via the loudspeaker.

[ ]	Switch on handsfree mode
[ ]	Deactivate handsfree mode

Adjusting the handsfree volume

The handsfree volume can be adjusted using the corresponding slide control on the right-hand side of the housing.

Adjust the volume using the slide control

Muting the microphone in the handset

The microphone in the handset can be activated and deactivated during a telephone conversation.

Press and hold [⊗]	Switch the microphone off (muting)
Release [⊗]	Switch the microphone on

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6 Private Branch Exchanges / Suppl. Services

R button on private branch exchanges

If the telephone is connected to a private branch exchange, functions such as transferring calls and automatic call back can be used via the **R button**. Please refer to the operating manual supplied with your private branch exchange to determine which recall (Flash) time must be set in order to use these functions. The dealer where you purchased the exchange can provide information as to whether the telephone will work properly with the exchange. Setting the recall time ☞ Page 12

Dialling pause

In the case of private branch exchanges, it is necessary to enter an access code to get an outside line with its corresponding dialling tone. When using some older private branch exchanges, it takes a little time before the dialling tone becomes audible. Particularly in the case of such private branch exchanges, it is possible to insert a dialling pause after the number for the outside line so that the number can be dialled in a continuous process without having to wait for the dialling tone.

	Insert a dialling pause. “P” is shown in the display.

After dialling the number for the outside line, the telephone then waits approx. 3 seconds before dialling the actual phone number.

☞ The pause can also be entered with the phone number in the phone book.

R button and supplementary services

Your telephone supports the supplementary services offered by your telephone network provider, such as brokering, call waiting and conference calls. The supplementary services can be used in conjunction with the **R button**. Please contact your telephone network provider regarding which recall time must be set to use the supplementary services. Please contact the telephone network provider with regard to enabling the supplementary services. Setting the recall time ☞ Page 12.

Caller number display (CLIP[1])

If this function is available with your telephone line, the number of the caller appears in the display when the phone rings. If the caller has suppressed transmission of his phone number, a corresponding message appears in the display. The phone number is not displayed and, as a result, is not stored in the calls list.

☞ The caller number display function is an optional service offered by telephone network providers. Contact your network provider for further information.

[1] **CLIP: C**alling **L**ine **I**dentification **P**resentation

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7 Menu Structure

Main menu

Access the main menu by pressing the MENU button. Page 8 explains how to navigate and make entries in the main menu.

LCD CONTRAST	LCD CONTRAST 1-5	
TIME/DATE	▲, ▼ ENTER TIME	▲, ▼ ENTER DATE
STORE NUMBER	ENTER NUMBER	ENTER NAME
NAME RECORDING	☞ Page 14	
RECORD MESSAGE	☞ Page 16	
CHECK MESSAGE	☞ Page 16	
LANGUAGE[1]	GERMAN	
	FRENCH	
	ENGLISH	
	ITALIAN	
FLASH	FLASH100	
	FLASH300	
RINGER TONE	RINGER TONE 1-3	
VOICE [2]	VOICE YES	
	VOICE NO	

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[1] The outgoing messages and display texts on the telephone are available in 4 languages.

[2] When a button is pressed, a voice accompanies the action. This voice can be activated and deactivated, as required.

8 Phone Book

Thirty phone numbers can be stored in the phone book together with the associated names.

- Always enter the area access code with the phone numbers so that the telephone can also assign incoming local calls to a phone book entry.
- When the memory capacity of the phone book is used up, the message MEMORY FULL appears when an attempt is made to store another number. To create space, an existing entry must first be deleted.
- The phone book entries are arranged alphabetically. To skip to the required phone book entry directly, enter the first letter of the corresponding entry.

Entering a name

The digit keys are also labelled with letters for the entry of the respective letters. Pressing the respective key the necessary number of times enables capital letters and digits to be entered.

1	Space
⊗	Delete

☞ To enter the same letter twice, press the button to enter the letter. Wait until the cursor skips one place forward. Enter the letter again.

Creating phone book entries

MENU	Open the main menu
▲ or ▼ STORE NUMBER	Select the submenu required and confirm it
,	Enter the phone number (max. 22 digits) and confirm it
,	Enter the name (max. 16 letters) and confirm it

Editing entries in the phone book

	Open the phone book
▲ or ▼	Select a phone book entry
2 sec MENU EDIT ,	Activate the editing process and confirm it
,	Edit the phone number (max. 22 digits) and confirm it
,	Edit the name (max. 16 letters) and confirm it

Deleting entries from the phone book

Deleting a single entry

	Open the phone book
▲ or ▼	Select a phone book entry
⊗ DELETE?	Activate the deleting process
2 sec ⊗ or ▲ ▼	Confirm the deleting process or Cancel the deleting process

Delete all entries

	Open the phone book
▲ or ▼	Select any phone book entry
2 sec ⊗ DELETE ALL?	Activate the deleting process
2 sec ⊗ or ▲ ▼	Confirm the deleting process or Cancel the deleting process

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Recording names for phone book entries

A name can be recorded for each phone number stored in the phone book. When you subsequently select an entry in the phone book, the recording you made for it is played and you can hear the entry you have selected.

Recording names

MENU	Open the main menu
▲ or ▼	Select the submenu required and
NAME RECORDING , ☎	confirm it
▲ or ▼	Select a phone book entry
hold ☎ ≥VOICE≤	Start recording
release ☎	End recording

☞ If the key is not released, recording is automatically stopped after 3 seconds.

Deleting recordings

MENU	Open the main menu
▲ or ▼	Select the submenu required and
NAME RECORDING , ☎	confirm it
▲ or ▼	Select a phone book entry
⊗	Press the button during playback to delete the recording

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Service-Hotline: Tel. 0844 800 6503

9 Calls List

A total of 64 call numbers can be stored in the calls list. The flashing red LED indicates new calls in the calls list.

Displaying phone numbers in the calls list

▲ or ▼	Open the calls list and select an entry

Display messages:

Display	Description
NEW	The entry in the calls list is new.
REPEAT	The caller in the calls list has called several times.
Out of area	The call concerns an international call or it is from a PBX.
No number	The caller's number is only received in part or is erroneous. The information on the caller's number is not available.
Private call	The caller has suppressed transmission of his number or the call is from a PBX.

Storing numbers from the calls list in the phone book

A phone number stored in the calls list can be transferred directly to the phone book.

▲ or ▼	Open the calls list and select an entry
2 sec MENU	Start the storing process
COPY TO MEMORY, ☎	Confirm the storing process

The phone number is stored in the phone book without a name being assigned. Then enter a name for the phone number. ☞ **Editing entries in the phone book** Page 13.

☞ When the number in the phone book is stored together with a name, the name entered also appears in the calls list.

Deleting phone numbers from the calls list

Deleting phone numbers individually

▲ or ▼	Open the calls list and select an entry
⊗ DELETE?	Activate the deleting process
2 sec ⊗	Confirm the deleting process
	or
▲ or ▼	Cancel the deleting process

Deleting all the phone numbers

▲ or ▼	Open the calls list and select an entry
2 sec ⊗ DELETE ALL?	Activate the deleting process
2 sec ⊗	Confirm the deleting process
	or
▲ or ▼	Cancel the deleting process

☞ Before deleting the phone numbers, check that the entries have been viewed.

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10 Emergency Call Unit

The emergency call unit can be used to dial an emergency services exchange or persons for assistance.

> ☞ There are several appropriate emergency service call numbers available, such as the Red Cross, St. John's Ambulance Brigade, etc. In some countries emergency calls are not free of charge.
> The unit can also be used for private emergency calls within the family, for example.

Outgoing alert message

There is a default outgoing alert message recorded on the telephone. You can replace this message with one of your own. After activating an automatic emergency call, the phone numbers assigned to buttons M1, M2 and M3 are called automatically. The alert message is played repeatedly until your emergency call is acknowledged by the person receiving it through pressing the "0" key. For this reason, you must end your own alert message clearly telling the receiving party to **"...take this emergency call by pressing the 0 key!"**.

> ⚠ When recording your message, make sure that the person called recognises your name in the emergency call. Inform them clearly that this is an emergency call and that you need help.

Recording an outgoing alert message

MENU	Open the main menu
▲ or ▼ RECORD MESSAGE	Select the submenu
hold ☎ ⩾VOICE⩽	Start recording
Release ☎	End recording

Playing the outgoing alert message

MENU	Open the main menu
▲ or ▼ CHECK MESSAGE	Select the submenu
☎	Play the outgoing alert message

Deleting the outgoing alert message

MENU	Open the main menu
▲ or ▼ CHECK MESSAGE	Select the submenu
☎	Play the outgoing alert message
⊗	Delete the outgoing alert message

Storing emergency call / quick dial numbers

The quick dial buttons M1, M2 and M3 can be used for normal quick dial numbers or as memory locations for automatic emergency call dialling.

MENU	Open the main menu
▲ or ▼ STORE NUMBER, ☎	Select the submenu required and confirm it
0…9, ☎	Enter the phone number (max. 22 digits) and confirm it
M1, M2 or M3, ☎	Select the quick dial button and confirm

> ☞ The phone numbers assigned to the quick dial keys cannot be deleted. When storing new numbers, the existing entries are overwritten.

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Automatic emergency call

The automatic emergency call can be initiated by pressing and hold the buttons M1, M2 or M3 on the telephone or the button on the emergency call unit. If no phone number has been assigned to M1, M2 or M3, no phone number is dialled but a loud warning signal is issued from the telephone.

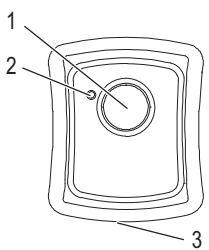
☞ Pay attention that the emergency call unit is within range of the telephone.
The batteries in the emergency call unit should always be full.

Automatic emergency calls via the telephone

5 sec [M1], [M2] or [M3]	Start the automatic emergency call function
5 sec [M1], [M2], [M3] or [🔇]	End the automatic emergency call function

Automatic emergency calls via the emergency call unit

1. Press and hold the button (1) on the emergency call unit for 5 seconds to start the automatic emergency call function.
2. Press and hold the button on the emergency call unit for 5 seconds again to end the automatic emergency call function.



Starting/Ending the automatic emergency call

The phone behaves as follows on starting the automatic emergency call:

1. The emergency phone loudspeaker is switched on. An acoustic “emergency call active” signal is sounded for 15 sec.
2. You can then hear the dialling tone and the phone numbers assigned to the M1, M2 and M3 buttons are automatically dialled, in succession, at intervals of approx. 60 seconds. The outgoing alert message is played in a continuous cycle.
3. The person answering the call immediately hears this alert message. The person taking the call stops the outgoing alert message by pressing ”0”. You can then converse for 3 minutes. Handsfree mode remains active on the phone making the emergency call during this time.
4. When the 3 minutes have elapsed, the call is disconnected. An attempt begins again to dial the phone numbers assigned to buttons M1, M2 and M3 as described above.
5. If the call is disconnected or the receiver is placed on-hook before the 3 minutes have elapsed, an attempt is made to dial the emergency numbers. The emergency procedure won’t be stop unless 3 numbers have been dialed out or press the button on the emergency call unit again or press M1, M2 or M3 for 5 seconds.

☞ To end an emergency call, press the button on the emergency call unit again or press M1, M2 or M3 for 5 seconds.

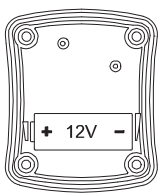
Emergency call unit battery

Testing the battery

1. Press and hold the button (1) on the emergency call unit briefly. The LED (2) lights up.
2. If the LED (2) no longer lights up when the button is pressed and held, replace the battery.

Replacing the battery

1. Remove the screw on the rear side of the emergency call unit using a small, crosstip screwdriver.
2. Insert the tip of a small screwdriver in the notch (3) and open the housing.
3. Replace the battery. Only use batteries of the same type. Pay attention to correct polarity.
4. Close the housing.



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11 If Problems Occur

Service Hotline

Should problems arise with the telephone, please refer to the following information first. In the case of technical problems, you can also contact our hotline service, tel. 0844 800 6503. In the case of claims under the terms of guarantee, contact your sales outlet. There is a 2 year period of guarantee.

Problems	Reply
No telephone calls possible	- The telephone line is not connected properly or is defective. Only use the telephone connection cable supplied. - The power adaptor plug is not plugged in or there is a complete power failure.
Some functions eg +40 dB amplifier or handsfree not working	- Check the batteries are fitted and they are not exhausted.
The caller number display (CLIP[1]) does not function	- The caller number display function is an optional service offered by telephone network providers. Contact your network provider for further information. - The caller has suppressed the transmission of their phone number.

[1] **CLIP: C**alling **L**ine **I**dentification **P**resentation

12 Maintenance / Guarantee

Maintenance

- Clean the housing surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Guarantee

AMPLICOMMS equipment is produced and tested according to the latest production methods. The implementation of carefully chosen materials and highly developed technologies ensure trouble-free functioning and a long service life. The terms of guarantee do not apply where the cause of equipment malfunction is the fault of the telephone network operator or any interposed private branch extension system. The terms of guarantee do not apply to the batteries, rechargeable batteries or power packs used in the products. The period of guarantee is 24 months from the date of purchase.

All deficiencies resulting from material or production faults which occur during the period of guarantee will be eliminated free of charge. Rights to claims under the terms of guarantee are annulled following intervention by the purchaser or third parties. Damage caused as a result of improper handling or operation, incorrect positioning or storing, improper connection or installation, Acts of God or other external influence are not covered by the terms of guarantee. In the case of complaints, we reserve the right to repair or replace defect parts or provide a replacement device. Replacement parts or devices become our property. Rights to compensation in the case of damage are excluded where there is no evidence of intent or gross negligence by the manufacturer.

If your equipment shows signs of defect during the period of guarantee, please return it to the sales outlet in which you purchased the AMPLICOMMS equipment together with the purchase receipt. All rights to claims under the terms of guarantee in accordance with this agreement must be asserted exclusively with regard to your sales outlet. Two years after the purchase and transfer of our products, claims under the terms of guarantee can no longer be asserted.

Declaration of Conformity

This device fulfils the requirements stipulated in the EU directive:

1999/5/EU directive on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity. Conformity with the above mentioned directive is confirmed by the CE symbol on the device.

To view the complete Declaration of Conformity, please refer to the free download available on our web site www.amplicomms.com.

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IN THE CASE OF QUESTIONS CONCERNING OPERATION OR THE TERMS OF GUARANTEE, PLEASE REFER TO THE OPERATING MANUAL OR CONTACT OUR HOTLINE:
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Version 1.2 - 22.08.2011